Health and Social Care Act 2008

Part 1

The provider's name, legal status, address and other contact details

Including address for service of notices and other documents

Statement of purpose, Part 1

Health and Social Care Act 2008, Regulation 12, schedule 3

The provider's business contact details, including address for service of notices and other documents, in accordance with Sections 93 and 94 of the Health and Social Care Act 2008

| 1. Provider's name and legal status | | | | | | | |
|-------------------------------------|-----------------------------------|--|-------------|--|--------------|---|--|
| Full name ¹ | The Nottinghamshire Hospice (Ltd) | | | | | | |
| CQC provider ID | 1-101728837 | | | | | | |
| Legal status ¹ | Individual | | Partnership | | Organisation | X | |

| 2. Provider's address, including for service of notices and other documents | | | | |
|---|---|--|--|--|
| Business address ² | Nottinghamshire Hospice, 384 Woodborough Road | | | |
| | | | | |
| Town/city | Nottingham | | | |
| County | Nottinghamshire | | | |
| Post code | NG3 4JF | | | |
| Business telephone | 0115 962 1222 | | | |
| Electronic mail (email) ³ | rachel.mccarty@nottshospice.org | | | |

By submitting this statement of purpose you are confirming your willingness for CQC to use the **email address** supplied at Section 2 above for service of documents and for sending all other correspondence to you. Email ensures fast and efficient delivery of important information. If you do not want to receive documents by email please check or tick the box below. We will not share this email address with anyone else.

I/we do NOT wish to receive notices and other documents from CQC by email

¹ Where the provider is a partnership please fill in the partnership's name at 'Full name' in Section 1 above. Where the partnership does not have a name, please fill in the names of all the partners at Section 3 below

² Where you do not agree to service of notices and other documents by email they will be sent by post to the business address shown in Section 2. This includes draft and final inspection reports. This postal business address will be included on the CQC website.

³ Where you agree to service of notices and other documents by email your copies will be sent to the email address shown in Section 2. This includes draft and final inspection reports.

Please note: CQC can deem notices sent to the email or postal address for service you supply in your statement of purpose as having been served as described in Sections 93 and 94 of the

Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents.

3. The full names of all the partners in a partnership

Names:

Health and Social Care Act 2008

Part 2

Aims and objectives

PoC1C 100457 2.00 Statement of purpose: Nottinghamshire Hospice 2021

Aims and objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

Everyone in Nottinghamshire should have a good death. For them and their lovedones, our end-of-life care and support will be a beacon of hope and excellence in fulfilling this right.

Our aims are:

To provide Hospice Care in all our communities, led and informed by their needs, striving to add life to every day by:

- Providing therapy-based support to enable people to live well and understand the changes they will experience in their lives, their families, carers and communities
- Hospice at Home available in every community
- Promoting independence and recovery through appropriate bereavement care
- Working with our communities to increase understanding of palliative and end of life care

Our objectives are:

- to deliver high quality palliative care for individuals who are living with, or dying from, progressive or chronic life-limiting conditions.
- to help and support patients to live with their illness by meeting their physical, emotional, social and spiritual needs.
- to provide support for carers and families.
- to enable patients to be cared for and die where possible in the place of their choice.
- to provide a timely and efficient service at the right time by the right person.
- to ensure that staff have the knowledge and competencies to deliver best practice, in palliative care.

Our values are:

Care - Providing the right care, at the right time, in the right place by the right person

Acceptance - Accepted in all our diverse communities by growing trust and understanding

Resilience - Building resilience in our patients, carers, families, staff and volunteers to cope and thrive

Empathy - Understanding that loss, grief and bereavement is unique to you and respecting your needs

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Part 3

Location(s), and

- the people who use the service there
- their service type(s)
- their regulated activity(ies)

| The information below is for location no.: | 1 | of a total of: | 1 | locations |
|--|---|----------------|---|-----------|
|--|---|----------------|---|-----------|

| Name of location | Nottinghamshire Hospice |
|------------------|-------------------------|
| Address | 384 Woodborough Road, |
| | Nottingham, |
| | Nottinghamshire. |
| Postcode | NG3 4JF |
| Telephone | 0115 962 1222 |
| Email | info@nottshospice.org |

Description of the location

(The premises and the area around them, access, adaptations, equipment, facilities, suitability for relevant special needs, staffing & qualifications etc)

No of approved places / overnight beds (not NHS)

0

| CQC service user bands | | | | | | |
|---|---|---|--------------------|---------------------|--|--|
| The people that will use this location ('The whole population' means everyone). | | | | | | |
| Adults aged 18-65 | Х | Adults aged 65+ | Adults aged 65+ | | | |
| Mental health | | Sensory impairment | Sensory impairment | | | |
| Physical disability | | People detained under the Mental Health Act | | | | |
| Dementia | | People who misuse drugs or alcohol | | | | |
| People with an eating disorder | | Learning difficulties or autistic disorder | | | | |
| Children aged 0 – 3 years | | Children aged 4-12 | | Children aged 13-18 | | |
| The whole population | | Other (please specify below) | | | | |
| People aged 18+ with life-limiting/terminal illnesses considered to be in their last year of life | | | | | | |

| The CQC service type(s) provided at this location | |
|--|---|
| Acute services (ACS) | |
| Prison healthcare services (PHS) | |
| Hospital services for people with mental health needs, learning disabilities, and problems with substance misuse (MLS) | |
| Hospice services (HPS) | Х |
| Rehabilitation services (RHS) | |
| Long-term conditions services (LTC) | |
| Residential substance misuse treatment and/or rehabilitation service (RSM) | |
| Hyperbaric chamber (HBC) | |
| Community healthcare service (CHC) | |
| Community-based services for people with mental health needs (MHC) | |
| Community-based services for people with a learning disability (LDC) | |
| Community-based services for people who misuse substances (SMC) | |
| Urgent care services (UCS) | |
| Doctors consultation service (DCS) | |
| Doctors treatment service (DTS) | |
| Mobile doctor service (MBS) | |
| Dental service (DEN) | |
| Diagnostic and or screening service (DSS) | |
| Care home service without nursing (CHS) | |
| Care home service with nursing (CHN) | |
| Specialist college service (SPC) | |
| Domiciliary care service (DCC) | |
| Supported living service (SLS) | |
| Shared Lives (SHL) | |
| Extra Care housing services (EXC) | |
| Ambulance service (AMB) | |
| Remote clinical advice service (RCA) | |
| Blood and Transplant service (BTS) | |

| Regulated activity(ies) carried on at this location | | |
|--|---|---|
| Personal care | | |
| Registered Manager(s) for this regulated activity: | | |
| Accommodation for persons who require nursing or personal care | | |
| Registered Manager(s) for this regulated activity: | | |
| Accommodation for persons who require treatment for substance abuse | | |
| Registered Manager(s) for this regulated activity: | 1 | _ |
| Accommodation and nursing or personal care in the further education sector | | |
| Registered Manager(s) for this regulated activity: | 1 | _ |
| Treatment of disease, disorder or injury | X | |
| Registered Manager(s) for this regulated activity: Mrs Joanne Polkey | | |
| Assessment or medical treatment for persons detained under the Mental Health Act | | |
| Registered Manager(s) for this regulated activity: | | _ |
| Surgical procedures | | |
| Registered Manager(s) for this regulated activity: | | _ |
| Diagnostic and screening procedures | | |
| Registered Manager(s) for this regulated activity: | | |
| Management of supply of blood and blood derived products etc | | |
| Registered Manager(s) for this regulated activity: | | |
| Transport services, triage and medical advice provided remotely | | |
| Registered Manager(s) for this regulated activity: | | |
| Maternity and midwifery services | | |
| Registered Manager(s) for this regulated activity: | | _ |
| Termination of pregnancies | | |
| Registered Manager(s) for this regulated activity: | | _ |
| Services in slimming clinics | | |
| Registered Manager(s) for this regulated activity: | | |
| Nursing care | | |
| Registered Manager(s) for this regulated activity: | | |
| Family planning service | | |
| Registered Manager(s) for this regulated activity: | - | |

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Part 4

Registered manager details

Including address for service of notices and other documents

| The information below is for manager number: | 1 | of a total of: | 1 | Managers working for the provider shown in part 1 |
|--|---|----------------|---|---|
|--|---|----------------|---|---|

| 1. Manager's full name | Rachel McCarty |
|------------------------|----------------|
| n managor o ran namo | |

| 2. Manager's contact details | | | | |
|--------------------------------------|---|--|--|--|
| Business address | Nottinghamshire Hospice 384 Woodborough Road | | | |
| Town/city | Nottingham | | | |
| County | Nottinghamshire | | | |
| Post code | NG3 4JF | | | |
| Business telephone | 0115 962 1222 | | | |
| Manager's email address ¹ | | | | |
| rachel.mccarty@nottshospice.org | | | | |

¹ Where the manager has agreed to service of notices and other documents by email they will be sent to this email address. This includes draft and final inspection reports on all locations where they manage regulated activities.

Where the manager does not agree to service of notices and other documents by email they will be sent by post to the provider postal business address shown in Part 1 of the statement of purpose. This includes draft and final inspection reports on all locations.

Please note: CQC can deem notices sent to manager(s) at the relevant email or postal address for service in this statement of purpose as having been served, as described in Sections 93 and 94 of the Health and Social Care Act 2008. The address supplied must therefore be accurate, up to date, and able to ensure prompt delivery of these important documents to registered managers.

3. Locations managed by the registered manager at 1 above

(Please see part 3 of this statement of purpose for full details of the location(s))

| Name(s) of location(s) (list)Percentagespent at this | |
|---|------|
| The Hospice is situated close to the City of Nottingham and has accessible links to public transport and a small amount of car parking. It is an old extended house built in 1857 that uses the ground floor accommodation to provide any patient related services. Access is adapted for wheelchairs; all facilities are wheelchair adapted and suitable for people with mobility issues. The ground floor has been extended offering areas for group activities as well as single rooms for 1:1 consultation. The grounds are accessible for people with mobility issues and an outside lift is also available to support this. | 100% |
| The Registered Manager is a Registered Nurse and the organisation employs both Registered Nurses and Healthcare assistants as well as a Physiotherapist, Occupational Therapist and Complementary Therapist. | |
| The hospice offers Bereavement Support through Counsellors. The Hospice uses a range of volunteers to support services offered that are hospice based. All services are coordinated through a care coordination centre (based at the hospice location). | |
| As well as offering hospice-based services the Hospice delivers palliative Nursing and personal care into the community and patients own homes through their community-based Hospice in your Home (HIYH) services. HIYH services are available 24 hours a day, 52 weeks a year throughout the whole of Nottinghamshire with the exception of Bassetlaw. | |

| 4. Regulated activity(ies) managed by this manager | | | | |
|--|---|--|--|--|
| Personal care | | | | |
| Accommodation for persons who require nursing or personal care | | | | |
| Accommodation for persons who require treatment for substance abuse | | | | |
| Accommodation and nursing or personal care in the further education sector | | | | |
| Treatment of disease, disorder or injury | Х | | | |
| Assessment or medical treatment for persons detained under the Mental Health Act | | | | |
| Surgical procedures | | | | |
| Diagnostic and screening procedures | | | | |
| Management of supply of blood and blood derived products etc | | | | |
| Transport services, triage and medical advice provided remotely | | | | |
| Maternity and midwifery services | | | | |
| Termination of pregnancies | | | | |
| Services in slimming clinics | | | | |
| Nursing care | | | | |
| Family planning service | | | | |

5. Locations, regulated activities and job shares

Where this manager does not manage all of the regulated activities ticked / checked at 4 above at all of the locations listed at 3 above, please describe which regulated activities they manage at which locations below.

Please also describe below any job share arrangements that include or affect this manager.