



Nottinghamshire  
Hospice



## Trustee Volunteer

If you would like to arrange an informal chat with one of our Trustees, please email [volunteering@nottshospice.org](mailto:volunteering@nottshospice.org)

To apply please email your CV to [volunteering@nottshospice.org](mailto:volunteering@nottshospice.org)

Dear prospective Trustee,

After almost nine years as Chair of Trustees at Nottinghamshire Hospice, and more than seventeen years within the hospice sector, I have taken the personal decision to step down from my role later this year. It has been an extraordinary privilege to be part of this organisation. As I reflect on my time here, I am filled with admiration, gratitude and pride for what we have achieved together: bringing care and compassion to people when they need it most and when they are at the most vulnerable moments of their lives.

What makes Nottinghamshire Hospice so special is the people. Our Board of Trustees is a dedicated, knowledgeable, and deeply compassionate group. Each Trustee brings unique skills, insight and lived experience. Together we provide the governance, guidance and strategic direction that keeps the hospice focused on what matters most: delivering outstanding, free end-of-life care to everyone who needs it across Nottinghamshire.

Our Executive Team is equally exceptional. Their professionalism, leadership and commitment to our values of Compassion, Trust and Ambition is inspiring. Working alongside them has been truly rewarding. Their vision for hospice-at-home care and the community we serve is bold, creative and full of heart.

Serving as a Trustee here has allowed me to contribute to meaningful, lasting change. We have strengthened our services, broadened our reach, and supported thousands of people to receive care, comfort and dignity where they most want to be - at home.

Now, we are seeking additional Trustees who share our values and our belief in the importance of hospice care.

This is your opportunity to make a genuine difference within our community.

As a Trustee of our Board, you will help shape the future ambitions of Nottinghamshire Hospice, champion our mission, and support the sustainability and development of our services. You will join an experienced and committed Board who work collaboratively, ask thoughtful questions, and bring compassion to every discussion. Together, you will help ensure that we can continue providing outstanding care to everyone who needs it, today and for generations to come.

If you bring empathy, integrity, curiosity and a willingness to use your skills for the benefit of others, then you will find this role deeply rewarding. We recruit people who share our values, and we welcome applicants from all backgrounds. I hope you will consider joining this wonderful team. Nottinghamshire Hospice has inspired me and given me the privilege of contributing to something truly meaningful. I am confident that it will offer you the same fulfilment, purpose and connection.

With warmest wishes,

**Joanne Brunner**  
**Chair of Trustees**



# About us

Nottinghamshire Hospice are proud to be the leading charitable provider of palliative and end-of-life care services in Nottingham and Nottinghamshire. We ensure that the last stages of life are comfortable, peaceful and dignified; and provide support to family, friends and carers. Our range of services – including Hospice In Your Home, Wellbeing, and Bereavement Support - are provided at patients' homes and out in the community to meet planned or urgent needs. We provide free support 24 hours a day, 365 days a year to patients and their families and carers.

Established in 1980, the hospice is supported by over 125 staff and 250 volunteers. We also have a strong, experienced board of trustees and leadership team who are ambitious for the hospice to support even more people. We currently care for 1 in 4 people who are dying across Nottinghamshire, so there are many more people we could be supporting in their home - which is most peoples' preferred place to die.

## Our Mission

Providing free end-of-life care in our community.

## Our Vision

Everyone has the opportunity to die at home.

## Our Values



### Compassion

We are focussed on: being inclusive; being kind and having empathy; empowering others; having integrity and being patient.



### Trust

We are focussed on: being authentic; unified; loyal; accountable; trustworthy; responsible; reliable and professional.



### Ambition

We are focused on: the growth of the hospice; being courageous; getting the right outcomes and results; improvement in our services; being the best version of ourselves for the benefit of each other and our services users.

## Equity, Diversity, Inclusion and Belonging

We want Nottinghamshire Hospice to be a place where everyone feels they belong. We warmly welcome applicants from all backgrounds and value the different perspectives and experiences that help us provide better care. We particularly encourage applications from people who are currently underrepresented on our Board, including individuals from minoritised ethnic communities, people with disabilities, and people with lived experience.

# Impact Across The Community

££££££

It costs

**£12,000 A DAY**

to deliver our care



Someone  
is referred  
into our  
care

**EVERY 5 HOURS**



**WE ENABLE 96%**

of our patients to die at  
home, surrounded by  
their loved ones



**1 IN 4 PEOPLE**

who die in Nottinghamshire  
each year receive our care



**OVER HALF**

of our care is paid for by  
the generosity of the  
people and businesses of  
our local community

Every day our care prevents



**3 PEOPLE**

at end-of-life being  
admitted into hospital

# About the role - Key Responsibilities

## Provide Strategic Leadership

- Support the development and delivery of the hospice's mission, vision, values and organisational objectives.
- Ensure the organisation stays true to its purpose while responding to a changing health and funding environment.
- Bring constructive challenge, insight and fresh thinking to Board discussions.

## Governance with Integrity and Trust

- Ensure the Board meets all legal, regulatory and ethical responsibilities, including the Charity Governance Code 2025.
- Hold legal responsibilities as a company director (under Companies Act 2006).
- Champion good governance across policies, processes and decision-making.
- Monitor organisational risks and ensure effective controls are in place.

## Oversee Financial Stewardship

- Review budgets, accounts and forecasts to safeguard financial stability.
- Ensure resources are used wisely and deliver maximum benefit for patients and families.
- Protect reserves and income streams, including fundraising activity and retail operations.

## Support the CEO and Senior Leadership Team

- Provide constructive challenge, oversight and supportive scrutiny.
- Act as a “critical friend” — balancing encouragement with accountability.
- Ensure leadership decisions remain aligned with the hospice's mission, values and long-term objectives.

## Promote Outstanding Person-Centred Care

- Oversee the quality and safety of clinical and care services.
- Monitor patient experience, safety metrics and key quality indicators.
- Ensure compliance with regulatory bodies such as the Care Quality Commission (CQC).
- Support continuous improvement in the delivery of care.

## Champion the Hospice in Our Community

- Represent the hospice at events, meetings and stakeholder conversations.
- Use your networks to broaden support, influence and external contributions to the hospice.
- Help raise awareness of the hospice's role, impact, challenges and needs across Nottinghamshire.

## Foster a Positive Hospice Culture

- Help shape a compassionate, inclusive and supportive culture for staff and volunteers.
- Champion equity, diversity, inclusion and belonging in all aspects of hospice life.
- Model behaviours consistent with our values of Compassion, Trust and Ambition.
- Support the development of workforce and volunteer strategies.



# About You

We are seeking Trustees who embody our values:

## Compassion

- Deep empathy, understanding, and emotional intelligence.
- A genuine desire to make a meaningful difference to the people of Nottinghamshire at the most vulnerable times of their lives.

## Trust

- Authenticity, integrity, reliability, and openness.
- The ability to build strong, respectful relationships and inspire confidence.

## Ambition

- An open mindset with the desire to drive positive change.
- Strategic thinking, creativity, and determination to help the hospice grow and evolve.

Additional qualities include:

- Strong leadership skills and experience attending boards or senior groups.
- A willingness to share professional skills and experience for the benefit of the Hospice.
- Excellent communication skills.
- Confidence in analysing complex information and making sound, timely and effective decisions.

## Eligibility & Commitment

- Experience in governance, health, social care, or charity leadership is helpful (but not essential).
- Time commitment: approx. 1 day per month, including meetings, events, and preparation time.
- Tenure: one three-year term with re-election possible.
- Location: Hybrid – a combination of in-person at our Hospice hub in Nottingham and online.
- Must meet Charity Commission criteria for trusteeship.

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